

INDOOR DEPARTMENTS

Food & Beverage

This department provides opportunities for young and old alike. Daytime positions provide the perfect opportunity for homemakers/retirees to earn extra cash. Those in high school & college can work after school and on weekends. Jobs include preparing food such as hamburgers/fries/pizza, helping to keep kitchen area clean.

Guest Services

Outgoing & pleasant personality a must! This department works closely with all other departments, providing assistance during peak times. Other duties include greeter, lift line control or RFID Scanner, maintaining lodge cleanliness, customer service assistance, assisting during promotional events and group sales assistance. If you like to be "on the go" then this is the position for you! At times, Guest Service may be required to be outside.

Ticket Office & Cashiering

Another great opportunity to use your customer service skills. We encourage anyone with an outgoing personality to consider working in these positions. Work one-on-one with customers selling snow passes, rental equipment, lessons, and answering any questions they may have. Cashiering also provides an opportunity to work in the food and beverage area handling customer check out.

Receptionist

A great opportunity for people oriented individuals who excel in customer relations. This position requires someone who works well under busy times and can multi-task. Responsibilities include answering phone, email, computers, typing, answering walk up questions, an organized fast learner and self-starter.

Group Office

Group Office staff must be friendly and outgoing. Must be able to communicate effectively with guests making reservations for their groups. Work one-on-one with group leaders, selling snow passes and rental equipment, for their group members and answering any questions they may have. This position needs knowledge of how other departments work and be able to work with them to make sure our guests have a good experience. This position requires someone who works well during busy times and can multi-task. Requirements: Good phone etiquette, computer skills, good handwriting, be able to work as a team member.

Rental Operation

This department is a great starting position for our younger employees. You'll learn customer service skills that will be invaluable to you in the future. An energetic employee can quickly work up the ladder from assisting customers in boot selection to handing out skis or snow-boards to working on the Tech Bench.

Housekeeping

This is the job for someone who does not like to sit still. Our housekeeping staff will be responsible to go around all areas making sure we are showing our best side! On a busy day nobody wants to go in a dirty bathroom, everyone hates when the trash cans are overfilled, when someone wants to sit down they don't want to look at someone's mess they left behind. Housekeepers will be our busy bees constantly making sure we look tip top!! This position is for someone who is a self starter and doesn't need much guidance. You will have a mission and be expected to make us shine!!!

OUTDOOR DEPARTMENTS

Lift Operations

If you like to work outdoors, this is the position for you. This position allows direct involvement with our customers by assisting them to load and unload on the lifts. You'll learn the lifts operations procedures and be asked to maintain the loading and unloading ramps.

Snowmaking

This department is responsible for the production of snow. Working outside and performing various duties in relation to our snowmaking system. Anyone with an understanding of basic mechanics and is able to multi-task.

Snowmaking can be physical at times. Snowmakers typically start working in November. Applicants have to be available to work 12 hour shifts on call. 9a - 9p or vice versa. This is an excellent job for people who are in another seasonal job such as construction, landscaping, concrete, pool work, road work, or mowing in the spring/summer months.

Tubing Attendant

Our guest-service oriented staff will assist customers in obtaining and returning their tubes, staging the tube riders in their respective lanes and assisting customers in accessing the conveyor lift back to the top of the lanes. Staff will be rotated through the various stations and will be mostly outside during their shift. Staff must be customer service oriented with an outgoing and fun personality.

Park Crew

Do you enjoy skiing/riding terrain parks? Join the Park Staff team with assisting the maintenance of Rattlesnake Terrain Park and our beginner park. Applicant must be aware there will be manual labor involved. The park staff will be required to shovel and rake snow each morning and throughout the day to prep and fix the features and ramps in the terrain park. Testing of features will be required.

Parking

Parking attendants make sure that the parking lot is in tip top shape and that everyone is parking in the designated areas. Parking attendants' area also responsible for keeping the parking lot clean and trash free. This is typically a Friday - Sunday position however we also have a holiday week and some Monday holidays that we need attendants.